

HERSHKOVITZ & ASSOCIATES, LLC
2845 DUKE STREET
ALEXANDRIA, VA 22314
703-370-4800

In re application of : Brent Magouirk *et al.* Docket No.: P68364
Application No. : 10/052,577 Group Art Unit: 3623
Filed : January 18, 2002 Examiner: Johnna LOFTIS
For : CUSTOMER MANAGEMENT SYSTEM

COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Commissioner:

Transmitted herewith are a **Request for Continued Examination (“RCE”), a Submission Accompanying RCE Filing under 37 CFR §1.114 and a Request for Extension of Time** in the above-captioned application.

The fee has been calculated as shown below:

Claims After Amendment	No. of Claims Previously Paid	Present Extra	Small Entity		Large Entity	
			Rate	Fee	Rate	Fee
Total Claims: 26	25	01	x 26=	\$	x 52=	\$ 52
Indep. Claims: 03	03	00	x 110=	\$	x 220=	\$
Multiple Dependent Claims Presented			+185=	\$	+375=	\$
			180	\$	130	\$
Request for Continued Examination			405		810	\$ 810
Request for Extension of Time – 3 months			555		1,110	\$1,110
			Total:	\$	Total:	\$1,972

Please charge my Deposit Account No. **50-2929** in the amount of \$.

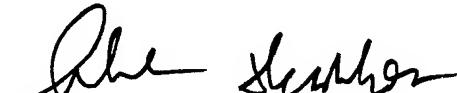
A Check in the amount of \$ to cover the necessary fee is included.

The U.S. Patent and Trademark Office is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. **50-2929**:

Any additional filing fees required under 37 C.F.R. 1.16.

Any patent application processing fees under 37 C.F.R. 1.17, including any required extension of time fees in any concurrent or future reply requiring a petition for extension of time for its timely submission (37 CFR 1.136)(a)(3).

August 27, 2009
Date



Abraham Hershkovitz
Reg. No. 45,294